

SPOCSM
SINGLE POINT OF CONTACT



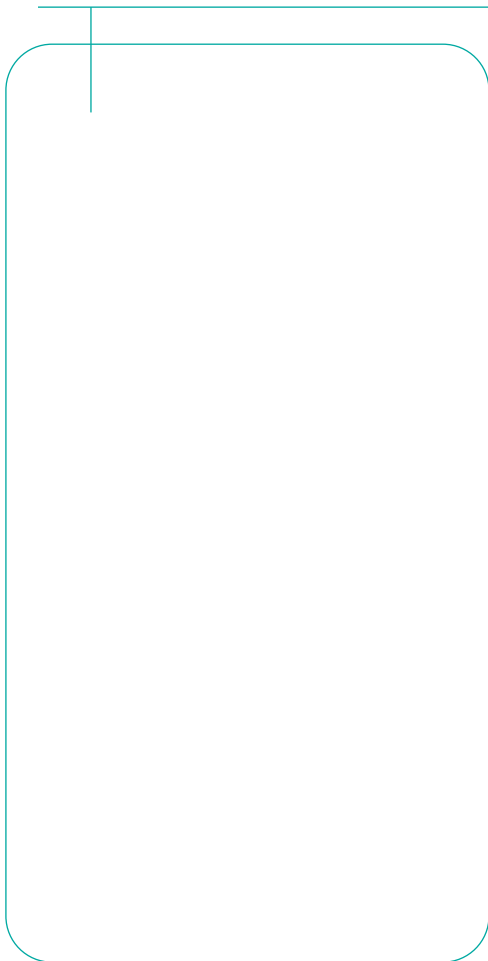
**Simple steps to
understanding
reimbursement**

Genentech

“I love helping patients’ families understand how insurance companies work and helping them navigate through the reimbursement process.”

*Katie Fuller
SPOC representative,
Patient Appeals*

**This magnet is for your personal reference.
Space is provided to add your personal case
manager information, which will be provided to you.**



For more information,
visit us at **Nutropin.com**
or call **1-866-NUTROPIN**
(1-866-688-7674).

This description is provided for informational use only. The submission and completion of reimbursement or coverage-related documentation is the responsibility of the patient and healthcare provider. Genentech makes no representation or guarantees concerning reimbursement or coverage for any service or item.

Genentech
IN BUSINESS FOR LIFE

©2006 Genentech, Inc., So. San Francisco, CA LF1102 8159800